

# THRIVING TOGETHER



**10 YEARS OF FAMILY PROMISE OF BREVARD**

*amplifying our impact by convening community*





***At Family Promise of Brevard,***  
we believe that every family deserves a home, a livelihood, and  
the chance to build a stronger future.

***To realize this vision,***  
we leverage the strengths of the community to empower and  
elevate families facing homelessness.

*family focused, community powered*

*A letter from our founding executive director*



## ***Tara Pagliarini, Executive Director***

*A decade of leadership, compassion, and a community-first mindset has provided the momentum for Tara to take Family Promise to the next level.*



As we celebrate our 10th anniversary and look ahead at the years to come, I can't help but reflect on the tremendous decade of growth and impact we have been able to achieve together.

Over the last 10 years, our small, passionate team of dreamers and change makers was made mightier than ever because of you, our FPOB supporters, an incredible army of individuals and organizations in our community who locked arms with us and united to raise funds, voices,

and resources for our vision of a Brevard where everyone has a safe, decent, and affordable place to call home.

**Because of you and that support, we have been able to serve 12,000 families over this past decade, keeping families together and building a stronger foundation to combat homelessness at its roots.**

The need for affordable housing in Brevard is vast – thousands of working families are caught in housing instability – unable to put down permanent roots or even on the brink of homelessness as they struggle to keep up with rents that are rising faster than they keep up with.

As we are on the precipice of a new chapter, our team has set the ambitious goal to figure out how to build impact like we had never built before. To each of you who heard the same cries for help within our community and answered them by supporting a program, writing a check, donating supplies, championing Family Promise within your organization, or raising your voice and votes to advocate for more resources for affordable housing – I thank you. It is only through collective action and coming together as a community that making a dent in the housing crisis will ever be possible.

As we begin our 11th year, we look to break ground on historic new developments and partnerships that will continue to stretch ourselves beyond what we could've thought possible just years ago. We hope that you will not only join us again- but help us grow our FPOB vision as we take on even bigger dreams and make an even bigger impact with our needle-moving work.

Thank you for a truly incredible decade and for continuing to inspire us to dream bigger!

With heartfelt appreciation,

*Tara*

## How we got here

### 2007

Family Promise of Brevard officially becomes a 501c3 non-profit to meet the needs of the community and serve families experiencing homelessness in Brevard County, prioritizing keeping families together.

### 2013

Family Promise of Brevard becomes operational with its first Executive Director, Tara Pagliarini. We launched our Shelter Program to assist families in immediate crisis and served our first family.

### 2014

We expanded our staff to three to provide more case management services and built community collaborations to move families into stable housing within 30 days of entering our program.

### 2015

We launched our Stabilization Program, focusing on housing & financial stability by supporting families through case management for 12 months after housing placement from shelter.

### 2016

We expanded our staff to four to focus on accounting. We became a “Children’s Hero of the Year” award finalist, and partnered with Recycled Rides to provide a vehicle to one of our Stabilization Program graduates.

### 2017

We launched our Prevention Program focusing on homelessness prevention, received the “Stars of the Space Coast Health First Super Nova Award”, and were selected as a “Help Us Move In” grant recipient to preserve families in housing.



## How we got here

### 2018

We sheltered our 100th family and were awarded the “Outstanding Non-profit Award” through Space Coast Public Service Awards & Hall of Fame.

### 2019

We launched the “You’re the Key” public service campaign with BCSO and Sheriff Ivey. We also participated in multiple panels advocating for affordable housing and broad-based prosperity for all.

### 2020

We experienced a 450% increase in requests for services due to the pandemic. We began efforts to relocate into the City of Cocoa and expand programming to include a focus on disrupting the cycle of poverty through education. We were awarded the “Florida Power & Light Community Star” Award for pivoting services to keep 112 households stable in housing during the pandemic.

### 2021

After a year of work, we signed a 20-year contract with the City of Cocoa and secured a \$1.465M renovation contract with the Brevard Homeless Coalition to transform Firehouse #1 into our new Resource Center. We became the backbone organization for Elevate Brevard to elevate residents out of poverty by addressing barriers to post-secondary education and training. We ended the year with 10 employees to support our growing infrastructure.

### 2022

In 2022, our Executive Director was selected as one of 15 leaders from across the country to participate in the 10-month Chick-fil-A Impact Accelerator cohort program, with a focus on sustaining our organization’s purpose and scaling our impact. We also entered a 3-year commitment with Health First to address the health and wellness of families we serve. Through this partnership, FPOB is addressing homelessness and housing instability as social determinants of health due to lack of access to healthcare services.

### 2023

In 2023, after three years and over 100 community investors, we entirely refurbished Firehouse #1 into a vibrant hub of services.

Today, CareerSource Brevard, Early Learning Coalition, and Brevard Health Alliance are onsite service providers. Families residing in 32922 can easily access certification courses taught in our community classroom because of the efforts of Elevate Brevard, and like-minded companies and organizations can host their meetings or classes in our conference room or classroom.



# TOGETHER

*We are empowering families, engaging community,  
and elevating opportunities*



**12,000+**

**FAMILIES SERVED**

And we won't stop until everyone in Brevard has stable housing.

**3,000**

**COMMUNITY PARTNERS**

A growing list of residents and organizations are working together to build a stronger community.

**150,000+**

**VOLUNTEER HOURS**

We average over 400 volunteers annually providing time and talent to our mission.

**28,000**

**CASE MANAGEMENT HOURS**

Our program team provides direct case management through our three programs: shelter, stabilization, and prevention.

**\$2.6M**

**SAVED IN SHELTER EXPENSES**

For every family we serve in our prevention program, the community does not have to spend \$3,997 on shelter.

**80,000+**

**MEALS PROVIDED**

Our congregation and community partners volunteer and cover almost 100% of the cost of meals for families in our shelter program.

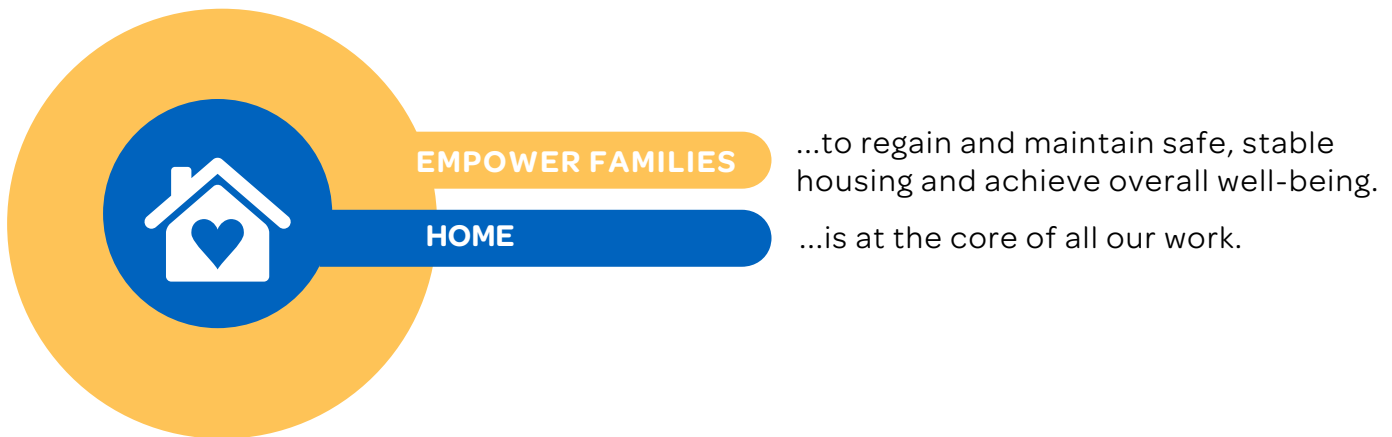


# COMMUNITY QUARTERBACK

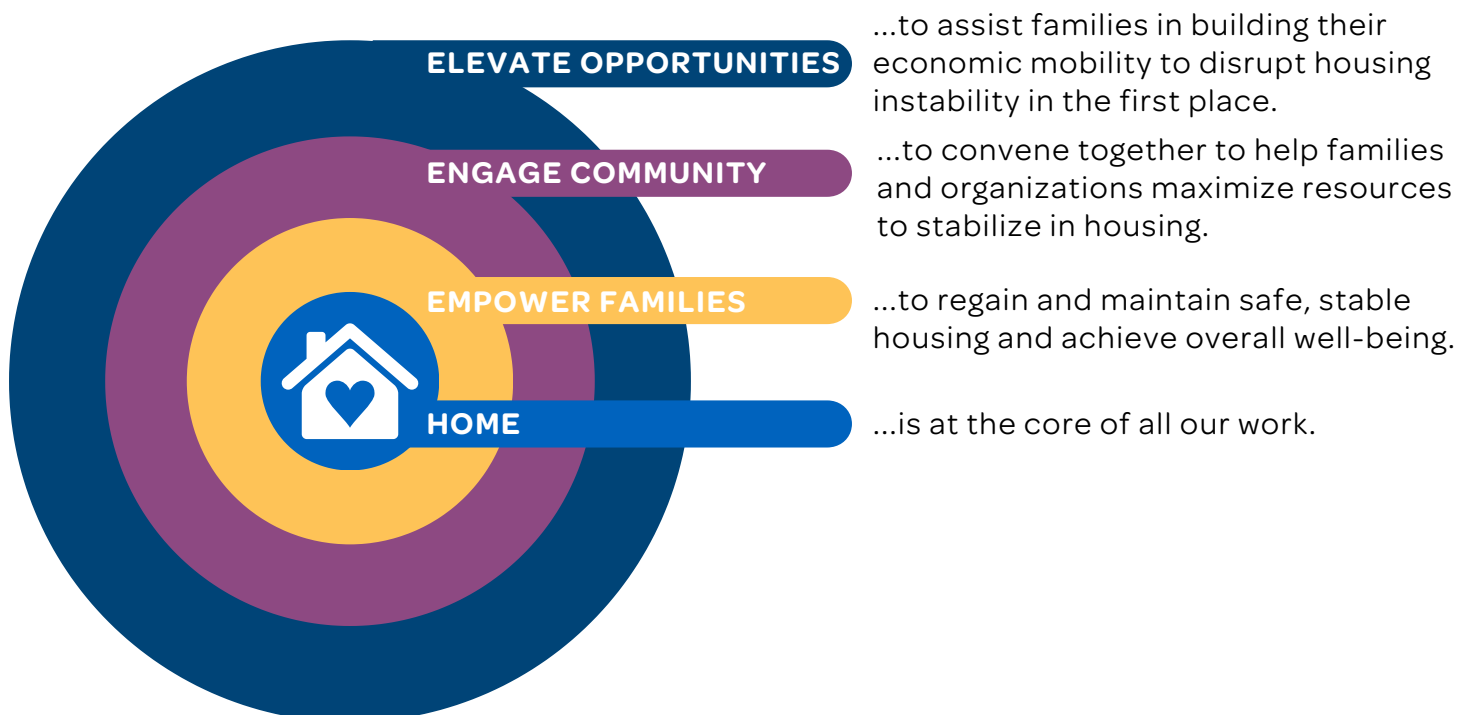
*As our impact has grown, so have the needs of families  
in Brevard*

One of our superpowers is convening community. The Firehouse allows us to transition to a "host" model where we are not only delivering our programs, but we can now connect families and organizations together in one accessible location rather than trying to solve the wicked problem of family homelessness in a silo.

## 2013-2023 Business Model



## 2024 Business Model







# EMPOWERING FAMILIES

We believe families should stay together – not be separated – during the most difficult times in their lives. We prioritize families, especially single fathers and families with teenage boys, who often fall through the gaps of traditional support systems.

Locally, more than 90% of families in our shelter program secure housing because of our intensive case management and community support. Once housing is achieved, 96% retain their housing over the long-term.

Sharon and her two granddaughters reached out for emergency shelter in 2022. Sharon was living in Miami, her husband passed away, and the husband's children obtained possession of the property and made Sharon and her two granddaughters leave. The family came to Brevard, a connection made previously traveling, to try and start over. Sharon and her girls were homeless for about six months prior to connecting with Family Promise. The family entered shelter in June 2022 and exited into housing about two months later in the end of August 2022. While the family was homeless, Sharon submitted an application with Housing Authority in Titusville, and her unit

became available while in the shelter program. After moving into her home, Sharon engaged in Stabilization. She has maintained her lease and was also recently asked to serve as the Treasurer for the Titusville Housing Authority's Resident Advisory Committee. She's still working on her long-term goal of becoming a homeowner.

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Ashley and her son left a domestic violence situation several years ago. Her son had been diagnosed with a developmental delay and was having trouble managing his feelings in a school setting. Ashley connected with support in the community and established services, but she was

missing work due to the needs of her child. She was unable to work enough hours to pay her rent and came to Family Promise for assistance. Eventually she lost her job due to insufficient hours. With support from Family Promise she was able to maintain her housing and end her lease without an eviction.

***"The support from you helped me feel not isolated, gave me hope, and inspired my confidence to reach out for support that reduces my shame. And I'm really grateful you were on our case and helped us."***





## Our Impact in Action

*"I work hard to provide for myself and my kids, but we were barely scraping by. So when my car blew up and put me out of work, I just couldn't keep up. I reached out to Family Promise and they were able to help me and my kids with rental assistance. Without this help, eviction would have been our reality. So we just want to say thank you so much!"*

*"I am somebody that is going to figure out a way to do it, it might take me a little longer. But to have your support throughout the way, that helped a lot. To start at the bottom when things were rocky, and then to go through what I went through, learning some of the things from the program, and coming up with a plan has helped me a lot."*

*"The simple sentence of "I'm going to the store, I will be home in a minute." means the world to someone who has been homeless. It's just a saying to some people, but now that I have a home being able to say that is like having a million dollars. I can't put that kind of feeling into words. It is so much more than what I can express with words."*

*"I credit Family Promise with a lot of my family's achievement, because without their help several years ago, I don't think it would have been possible to be where we are today. They helped us save money so we could get back on our feet after we found ourselves homeless. They taught us how to set and achieve our goals. Our son's graduation is this Friday and then he's going on to college. We are looking at purchasing our first home now, and we couldn't be more excited! Without the support we received, I don't know how we would have managed. I have a lot of gratitude and appreciation for this organization and its supporters."*



# ENGAGING COMMUNITY

We believe it takes our entire community to effectively attack the growing housing instability in our county. We invite everyone to be a part of the solution by leveraging the strengths of individuals and organizations to help families thrive. From our passionate board of directors and agencies that collocate with us in the Firehouse, to our dedicated volunteers and local leaders, we're intentionally cultivating relationships and creating opportunities for neighbors to help neighbors.

We are proud of our community partnerships and could not holistically give our families everything they need without building out local support.



## Doug Holton

BOARD DIRECTOR

Doug Holton and his wife were looking to give back locally when they first came across Family Promise of Brevard.

“One of the things that really attracted me to Family Promise was the fact that we’re willing to peel back the layers of that onion and find out the root cause of family homelessness,” said Holton. “Whatever it is, whether it’s a matter of income, mental health or something else, we are able to assist families.”

Holton has a background in IT and computer services and spent 23 years on active duty in the Air Force before retiring to Brevard County. His tenure at FPOB started with IT help and eventually brought him to the board in 2015. Over those years, Holton had a full spectrum of experience holding different positions including chair of development, chair of congressional outreach, and even board chair.



## Christine Noll-Rhan

BOARD ALUMNI

As a results-oriented business leader in Brevard with extensive experience in audits and reviews of not-for-profits, Christine was foundational in the establishment of the Family Promise of Brevard Board of Directors, holding roles on our finance committee and as our Board Chair.

A 2022 recipient of LEAD Brevard’s 4 under 40, Christine’s vision for Brevard County includes a safe home for every child.

***“What attracted me was the mission of helping families stay together while in transition. I’m excited to see more families be able to go through the program with all the resources in one place since transportation can be such a big barrier to getting help.”***

# Why Family Promise?

*“The mission of Family Promise of Brevard is to help homeless and low-income families achieve sustainable independence through a community-based response. With the leadership, vision, and commitment of Executive Director Tara Pagliarini and her team, I am confident that their effort will be successful.”*

**-Representative Tyler Sirois, Florida House of Representatives, District 51**



*“We’re proud to partner with an organization that shares in the Community Foundation’s vision to inspire and build better lives and communities for all. Family Promise is doing critically important work to improve the lives of residents on the Space Coast by setting families up for housing success. Through their professional and collaborative approach, Tara and her team are truly moving the needle, developing solutions leading to proven, positive outcomes. We are honored to call them our partner.”*

**-Theresa Grimison, President & CEO Community Foundation for Brevard**



*“The EDC is proud to partner with this great organization which empowers our communities’ housing-insecure families. The EDC’s mission to secure Brevard’s economic future creates employment opportunity for all citizens. Our Certified Production Technician (CPT) training program provides a pathway to high-wage jobs on the Space Coast, which when paired with the resources of Family Promise of Brevard, aids residents in achieving economic mobility.”*

**-Lynda L. Weatherman, President and CEO of the Economic Development Commission of Florida’s Space Coast (EDC)**



*“Family Promise of Brevard is a wonderful organization that serves our entire community and is a great asset to our citizens. Their hard work and dedication is reflected in the Firehouse Project to make our city a better place which is a goal we are all striving for. We look forward to working closely together in the future!”*

**-Michael C. Blake, City of Cocoa Mayor**









# ELEVATING OPPORTUNITIES

Elevate Brevard is a collaboration of community partners working together to elevate the lives of Brevard residents by increasing their access to post-secondary educational opportunities and sustainable employment. Launched in 2020, the partnership is part of the Florida College Access Network (FCAN) and utilizes a collective impact model to increase college and credential attainment rates while closing employer skill gaps and elevating families out of poverty. Family Promise of Brevard serves as the initiative's backbone organization, and Community Foundation for Brevard provides fund resource support. The partnership wouldn't be possible without the support of local leaders who understand the value of a cross-sector approach to tackling systemic barriers to education.



## **FAFSA Challenge**

One high impact strategy that the collaborative has focused on these last two years is helping more high school seniors connect to college. In April, Brevard County School District was named by FCAN as the winner of the 2023 Florida FAFSA Challenge, a statewide campaign to increase the number of high school seniors completing the FAFSA (Free Application for Federal Student Aid) which allows students to access college funds such as grants, scholarships, work-study programs, loans, etc. Brevard County had the highest completion rate for a large size school district. The FAFSA team partners included organizations such as Brevard Public Schools, Eastern Florida State College, Leadership Brevard, and the United Way of Brevard. This accolade is just one example of the work Elevate Brevard is achieving through its shared vision and collaborative actions.



## **Community Collaboration**

When her husband passed away from Covid-19, Monique Farmer's life changed forever. "My husband passed, and it was very unexpected. We went from being a two-parent house, to a single parent one in the blink of an eye. I went from being able to maintain a house...to sleeping on my daughter's couch. Then my son goes to Holy Trinity, and just by the grace of God, someone heard our story and reached out." Community played a pivotal role in the Farmer family's story. Holy Trinity connected the family to Family Promise of Brevard. While in our stabilization program, the family saved enough money to move into a new home, where they currently remain housed. With help from Elevate Brevard, Monique's sons found college funding, alleviating the burden from their mother. Both boys have maintained a 3.5 GPA or higher and the family continues to thrive.

***"I am now in my own house, working on my credit, and living my best life. If it wasn't for Family Promise and Holy Trinity, I wouldn't be here right now."***



# Get Involved

*"I can't tell you how much I love and appreciate all you and your team are doing in the face of overwhelming needs. Your ministry to those who have fallen on hard times, usually no fault of their own, is so heartwarming. Thank you for your steadfastness - you were there in the beginning and you are still there in the trenches years later."*

**Hoyt Byrum**



## **Donate**

Your gift will go straight to work helping your neighbors in need. Our average donation is \$170.

## **Volunteer**

We invite you to join our community of volunteers. Over 200 neighbors donate their time to Family Promise of Brevard each year.

## **Host**

Our shelter program relies on a partnership of congregations to provide lodging, meals, and hospitality to families in need.

## **Sponsor**

Help us amplify our impact by sponsoring one of our signature events: the Emerald City 5K or Hindman Wall Golf Scramble

## **Planned Giving**

Leave a lasting legacy by making a gift in your will, after you meet your loved ones' needs.

## **Wish List**

Purchase home and pantry essentials, along with families' current highest needs.

# OUR TEAM

## **Adriana Aponte**

Accounting/HR Coordinator

## **Akili Phillips**

Development Director

## **Andrea Defibaugh**

Intake Coordinator

## **Cleopatra Price**

Prevention Coordinator

## **Diane Swain**

Shelter Coordinator

## **Jennifer Cisco**

Operations Director

## **Mark Sexton**

Programs Director

## **Mike Hoenick**

Stabilization Coordinator

## **Myrtle Smith**

Office Coordinator

## **Nancy Dudley**

Finance Director

## **Randy Stewart**

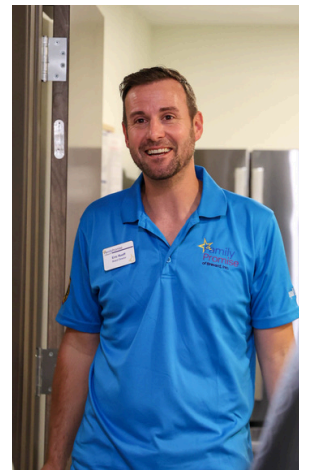
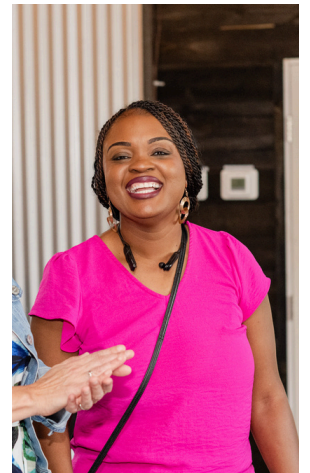
Family Services Specialist

## **Shayla Murray**

Elevate Brevard Director

## **Tara Pagliarini**

Executive Director



## **Our Promise**

Our promise to our community, and the families we serve, is to be good stewards of the resources we receive, to provide every family with dignity and respect, and to practice transparency to create strong relationships.

# OUR BOARD



*"I love that FPOB focuses on the entire family and keeping them together during their times of need. It's not just a hand out but a hand up, providing assistance through prevention when matters arise with current housing, shelter when an immediate need is there, and stabilization to maintain long-term housing into the future. A well-rounded approach involving the entire community to achieve a common goal!"*

**Mike Artelli, Board Chair**

**Mike Artelli, Board Chair**  
Realtor, Director, RE/MAX Elite &  
Space Coast Association of Realtors

**Rebecca Granger, Vice Chair**  
Chief Operating Officer,  
Alliance Cyber

**Dawn C. Jean, Treasurer**  
Tax Manager, Kaufman Rossin

**Karin Jamison, Secretary**  
Retired, Lockheed Martin

**Jim Barfield, Director**  
Executive Chair of the Board,  
Dependable Holdings Inc.

**Lucy A. Carr, Director**  
VP Community Consultant,  
PNC Bank

**Robyn Hattaway, Director**  
Attorney/Partner,  
Lacey Lyons Rezanka

**Shalarie Highsmith, Director**  
Sexual Assault Prevention & Response  
Specialist,  
Patrick Space Force Base

**Doug Holton, Director**  
Retired, United States Air Force

**Katie Garcia, Director**  
HR Consultant, KDG Support

**Steven Johnson, Director**  
Vice President, Savings Safari

**Lynn Jones, Director**  
Realtor, Results Team  
Properties & Investments

**Shivani Patel, Director**  
Vice President of Operations,  
SK Management

**Kathleen Roden, Director**  
Finance Specialist,  
Interactive Legal Services

**Eric Ruoff, Director**  
Pastor, Georgianna Church

**Karen Ruoff, Director**  
Director of Accounting,  
Fender Guitars

**Jamara Wilson, Director**  
Business Development Manager,  
Progressive Cleaning



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